

Information sheet ECHO Online Survey April 2021

- **The purpose of this survey is to evaluate the impact that ECHO has on its members, medical community, supporters and partner organisations.** People who can take part in this survey includes families/carers who have a child with CHD, volunteers, hospital staff, other charities and partner organisations. This survey is for those who are aged 18 and over. You have been invited to take part in this survey so ECHO can understand how our services have helped those we support, work alongside and come into contact with the most.
- **This survey is completely anonymised.** This means that no one will know that you have taken part. However, this also means that once you submit your answers, you cannot change them and ECHO cannot remove your responses.
- **This questionnaire will take around 10 minutes to complete,** and you should only take part if you want to. You will not be disadvantaged if you decide to not take part. By participating in this survey, you are helping ECHO to evaluate the support it gives to its members. The types of questions you will be asked include “*Would you recommend ECHO to someone looking for help or someone looking for a charity to support?*” The questions that you will be asked are a range of open-ended and multiple-choice questions.
- The survey includes questions in relation to the support you have had from ECHO, any difficulties you have faced due to COVID-19, would you recommend ECHO to families who are affected by CHD and how did you first hear about ECHO. **If you do not wish to answer a specific question, you can skip questions** (other than consent and the first question you will be asked), or you can withdraw from the study. You can withdraw from the study at any point, by closing down the browser. You do not have to give a reason for withdrawing from the survey.
- **Please note that the results of this survey will be written up as a report,** and ECHO might use this for future funding. ECHO’s current placement student, might also use the results for academic purposes only. If you write anything in a text box, these might be used as quotes in a report that ECHO might use for future funding, on ECHO’s website and social media, and by ECHO’s placement student who is leading on the survey project, for academic purposes only.
- **Your data will be processed in accordance with General Data Protection Regulation** (GDPR) 2016. If you would like more information on this, please contact hello@echo-uk.org.

- **The findings of the report will be written up as a report.** ECHO might use this report to apply for future funding. ECHO's placement student might also use the data that you provide for academic purposes only.
- **If you have any problems completing the survey, or you want to reach out to ECHO for information or support, please get in touch with us at hello@echo-uk.org**

Thank you for taking part in the ECHO Online Survey.

- Team ECHO