

# Epsom Hospital

## Car parking

Main hospital parking and Accessible parking.

252 (including 32 disabled bays and 6 drop-off and pick-up spaces, There are free parking bays for disabled parking card holders (blue badge) outside of A&E and each outpatient department)

Car parks are free for the first 20 minutes. Charges start at £2.50 for up to an hour and an additional £2 an hour for every hour after that up to a maximum of £12.

Parking costs (effective from 6 July 2015)

Up to 20 minutes - £ Free

Up to 1 hour - £2.50

Up to 2 hours - £4.50

Up to 3 hours - £6.50

Up to 4 hours - £8.00

Up to 5 hours - £10.00

More than five hours (daily maximum) - £12.00

**Pay on foot:** Take a ticket when you enter the car park, then pay at the machine located at the car park prior to returning to your vehicle. Cash, debit and credit card payments are accepted.

### Parking concessions

Patients and visitors who meet the following criteria automatically qualify for a substantially discounted parking rate:

#### **£2.50 per visit concessionary ticket**

- Outpatients who exceed their scheduled appointment time by more than one hour pay only for the first hour of their stay (£2.50) regardless of their actual length of stay.

#### **£5 per week concessionary ticket**

- Outpatients who visit our hospitals three times or more per week are eligible to purchase a £5 per week inclusive rate ticket.
- Patients receiving haemodialysis are eligible to purchase a £5 per week inclusive rate ticket
- Parents staying overnight on our paediatric wards are eligible to purchase a £5 per week inclusive rate ticket
- Immediate family or next of kin visiting patients in any of the following service areas are eligible to purchase a £5 per week inclusive rate ticket

- Intensive Care Unit
  - High Dependency Unit
  - Coronary Care Unit
  - Neo Natal Unit
- Cardiac rehabilitation patients who visit the hospital on an six week (plus) rehabilitation programme are eligible to purchase a £5 per week inclusive rate ticket
- 

# Public Transport

## Travelling by bus

The following buses stop outside Epsom Hospital:

- E5: Langley Vale - Epsom - Watersedge (departs approximately every half hour from Epsom Clock Tower. The service only runs past the hospital every two hours) - see the [bus timetable for E5 bus \(opens in a new window\)](#)
- 166: Epsom Hospital - Epsom - Banstead - West Croydon (hourly Monday to Saturday, no service on Sunday) - see the [bus timetable for 166 bus \(opens in a new window\)](#)
- 293: Epsom Hospital - Epsom - North Cheam - Morden (every 20 minutes peak) - see the [bus timetable for 166 bus \(opens in a new window\)](#)
- 408: Epsom - Ashted - Leatherhead - Cobham (approximately every hour Monday to Friday) - see the [bus timetable for 408 bus \(opens in a new window\)](#)
- 479: Epsom - Ashted - Leatherhead - Guildford (every 30 minutes peak) - see the [bus timetable for 479 bus \(opens in a new window\)](#)

To travel by bus from St Helier Hospital to Epsom Hospital, take the 157 bus from St Helier Hospital to Morden. From Morden you can take the 293 to Epsom Hospital. Alternatively, you can take the 80 or 280 from Rosehill roundabout to Sutton Station and then catch the 470 to Epsom town centre.

## Travelling by rail

There are direct services to Epsom station from London Waterloo, London Victoria, Sutton, West Croydon and Dorking.

Epsom Hospital is a 15-20 minute walk or a short taxi or bus ride from the station. Bus numbers E5, 166 and 293 depart from Epsom High Street; numbers 408 and 479 from in front of the clock tower.

## Taxi

Epsom and Ewell Taxis - 01372 727 727

# Facilities

## Accessibility

- Disabled parking
- Disabled WC
- Induction loop
- Wheelchair access
- Step free access (not answered)

## Accommodation

- Access to TV
- Internet access
- Public telephone
- Mobile phones permitted

## Counselling and Support

- Bereavement support
- Translation services

## Food and amenities on-site

- Cafe
- Pharmacy
- Shop

## Parking

- Car Parking
- Cycle parking
- Disabled parking

## Food and drink

### Restaurant

The Ingredients restaurant is on the second floor of the Wells Wing, and serves sandwiches, salads, hot meals, snacks and drinks. Opening hours: 7am - 2pm and 5pm - 7pm, Monday - Friday.

### Costa coffee shop

The Costa coffee shop, next to the restaurant, serves drinks, cakes and sandwiches. Opening hours: 8am - 5pm Monday - Friday. 8am - 6pm Saturday and Sunday.

Tea room

The WRVS tea room, in the Derby Suite, sells hot and cold drinks, sandwiches, snacks and confectionery. Opening hours: 9am - 4pm Monday - Friday.

## **Shops**

The WRVS shop is to the side of the hospital, next to the Langley wing. It sells toiletries, small gifts and confectionery. Opening hours: 9am - 4pm Monday - Friday.

The Friends of Epsom Hospital shop is at the front of the hospital, near Derby Wing, and sells newspapers, cards and small gifts. Opening hours: 9am - 4pm Monday - Friday and 9am - 12pm Saturday and Sunday.

The Epsom Medical Equipment Fund shop is next to the lifts in the Wells Wing of the hospital. The shop sells sweets, chocolate bars, knitted baby clothes, drinks, jigsaws, bric-a-brac, bedsocks and soft toys. All money raised goes towards the buying medical equipment for Epsom Hospital. Opening hours: Tuesday, 1pm - 5 pm, Thursday, 12noon - 5pm and Saturday 2pm - 5 pm.

Please note that debit and credit cards are only accepted at Ingredients restaurant and Costa. The shops and tea room only accept cash.

## **Pharmacy**

There is a pharmacy at the front of the hospital. Opening hours: 9am - 5.30pm Monday - Friday and 9am - 12.30pm Saturday. Closed on Sundays.

## **Cash machine**

There is a cash machine on the ground floor of the Wells Wing, opposite the lifts. A charge is made by the operators for using their dispenser.

## **Bedside TV, phone and internet service**

As an inpatient, you have access to a personal TV, phone and internet terminal for your individual use at most beds. This service is provided by Hospedia.

Read more about [our bedside TV, phone and internet service](#)

## **Hospital radio**

Epsom Hospital has its own radio station: Epsom Hospital Radio. You can listen to the station through the terminals by your bed.

## WiFi internet access

We provide WiFi internet access in collaboration with WiFiSPARK on a pay-as-you-go basis. Connecting your own laptop or smartphone wirelessly, you can:

- Browse the internet
- Send and receive emails.

Prices start at £3.20 for three hours, a day's access costs £6, a week £12 and a full month £15.20 - a receipt will be emailed to the user's email address.

Using the system is very easy and fully supported by WiFiSPARK. If you require any assistance, please call their helpdesk on 0844 848 9555.

As a new user, you will need to select the 'buy time' option. After choosing the time required, a memorable username and a password, you'll be redirected to WiFiSPARK's secure gateway where you can use a credit or debit card to purchase time.

Existing users can simply login with their username and password to access the internet and use email.

## Other services

We also have [help and support services](#), including our [Patient Advice and Liaison Service \(PALS\)](#) and [chaplaincy and pastoral care services](#).