

East Surrey Hospital

Car parking

Car parking

Car park uses a 'pay-on-foot' system: take a ticket when you enter the car park, then pay at a machine inside the hospital before leaving. Payment machines are at the East, West and Emergency Department entrances.

The minimum car park charge is £2.20 for up to two hours.

The charge increases for each additional hour (or part of) - i.e. £3.20 for two to three hours, up to £9 for eight to nine hours.

Periods from 10-24 hours are £12; any period over 24 hours costs £25 daily.

Disabled parking Bays are available by the Main and East Entrances and in the visitors' car park. Blue-badge holders who park in the main car park, will need to pay normal parking charges. Please speak to the car park attendant if bays are occupied and you are unable to use the main car park.

The information button on the car park equipment will put you in direct contact with the attendant. If you are unable to speak to a car park attendant, please park sensibly and safely near one of the entrances, ensuring you are not blocking access and speak to a volunteer on the Main or East Entrance information desks who will be able to help you.

Set-down/pick up You can drop-off or pick-up at the Emergency Department, the Main Entrance or the East Entrance. Please do not park in these drop-off areas.

Fixed-rate parking charge This £3 charge applies to: Inpatients who drive themselves to hospital; Parents staying for extended periods with their children; Relatives staying for extended periods with a critically ill patient;

The partner of a woman in labour; Patients staying for extended outpatient investigations or tests. Ask on the relevant ward or department for a green capped-rate ticket to replace the ticket issued on entering the car park and follow its instructions.

Exemptions to car park charges Vehicles parked in the marked disabled bays outside of the main car park if displaying a valid blue badge; Patients qualifying under the Hospital Travel Cost Scheme (HTCS) - collect a single use exit ticket from the Cashier's Office near the East Entrance help desk at East Surrey Hospital.

Public Transport

Bus

Bus routes calling at East Surrey Hospital:

Metrobus

100: Maidenbower - Three Bridges - Crawley - Manor Royal - Gatwick Airport - Horley - East Surrey Hospital - Redhill - Park 25

400: Caterham - Godstone - Redhill - East Surrey Hospital - Gatwick Airport - Crawley - Three Bridges - Cophorne - East Grinstead - Stone Quarry

420: Sutton - Banstead - Tadworth - Reigate - Redhill - East Surrey Hospital - Whitebushes (Extended to Crawley on Sundays)

430/435: Merstham - Redhill - Royal Earlswood Park - East Surrey Hospital - Whitebushes (Evenings & Sundays) - Woodhatch - Reigate

460: Epsom - Preston - Tadworth - Reigate - Redhill - East Surrey Hospital - Whitebushes - Horley - Gatwick Airport - Crawley 2 Southdown

424: Redhill - Batts Hill - Reigate - Woodhatch - Meadvale - East Surrey Hospital - Whitebushes - Salfords - Horley - Smallfield - Cophorne - Crawley Cruisers 315: Dormansland - Lingfield - Blindley Heath - Smallfield - Outwood - Redhill - East Surrey Hospital (Mondays-Fridays only)

Crawley bus station connections for routes 100, 400, 420, 460:

Metrobus

23: Worthing - Findon Place - Washington - Ashington - Southwater - Horsham - Roffey - Kilnwood Vale - Bewbush - Crawley Metrobus

281/291: East Grinstead - Crawley Down - Cophorne -

Crawley Redhill bus station connections for routes 100, 400, 420, 430, 435, 460:

Arriva

32: Guildford - Shere - Gomshall - Westcott - Dorking - Stood Green - Reigate - A Redhill (No Sunday service) Metrobus

405: West Croydon - South Croydon - Purley - Coulsdon - Merstham - Redhill Southdown

410: Hurst Green - Oxted - Godstone - Redhill A Metrobus

540: Woldingham – Caterham – Chaldon – Redhill (Mondays-Fridays only)

Metrobus enquiries: 01293 449 191

Southdown enquiries: 01342 719 619

Cruisers enquires: 01737 770 036

Arriva enquiries: 0844 800 44 11

Surrey bus timetable: 03456 009 009

Trains

Rail travel Redhill rail station is a short ride by bus or taxi from East Surrey Hospital and is across the road from Redhill bus station. Bus routes 100, 400, 420, 430, 435 and 460 all call at the hospital. (Passenger lift at Redhill available). Earlswood station is a 20 minute walk from the hospital.

You can plan your rail journey at www.nationalrail.co.uk or by calling 08457 484950 – rail services are also included in the Transport Direct journey planner. Earlswood is the closest station to East Surrey Hospital, but has no direct connection by bus.

Facilities

Accessibility

- Disabled parking
- Disabled WC
- Induction loop
- Signing service available
- Wheelchair access
- Step free access

Accommodation

- Access to TV
- Internet access
- Public telephone
- Mobile phones permitted
- Single sex accommodation only

Counselling and Support

- Bereavement support
- Translation services

Food and amenities on-site

- Cafe
- Pharmacy
- Shop

Restaurants and shops

There are a number of places where visitors can buy food and beverages at East Surrey Hospital, as well as make those last minute purchases from a well-stocked shop run by the Friends of East Surrey.

Three Arches Restaurant

Situated on the first floor, a warm welcome awaits all visitors and members of the public at the Three Arches restaurant. A full range of both hot and cold meals, sandwiches, snacks, fresh fruit and beverages is available, which can be eaten in the restaurant or taken away. The Three Arches restaurant and coffee shop is open seven days a week.

Opening hours:

Breakfast from 7.30am to 11am

Lunch from 12 noon to 2.15pm

Dinner from 5.30pm to 7.15pm

The Friends Coffee Shop

Situated on the ground floor, adjacent to the East Entrance, the Friends Coffee Shop is run by the Friends of East Surrey volunteers who give all visitors a warm welcome. A good range of hot drinks, confectionery, sandwiches and cakes are available here seven days a week.

Opening hours:

Monday to Friday: 10am - 6pm

Saturday and Sunday: 10am - 12pm and 2pm - 5pm

WHSmith with Costa Coffee

Located on the ground floor adjacent to the hospital's main entrance reception, WHSmith is open seven days a week.

Here you can enjoy a variety of refreshments, including lattes, paninis, biscuits, and any of the following:

- Newspapers and magazines
- Cards
- Stamps
- Toiletries
- Groceries and snacks
- Confectionery
- Bottled and canned drinks
- Gifts

Opening hours:

Monday to Friday: 8am to 7pm

Saturday: 9am to 5pm

Sunday: 11am - 5pm

Boots pharmacy

Boots pharmacy can be found on the ground floor opposite Outpatients (near the Main Entrance). Here you can enjoy a variety of sandwiches, together with drinks, crisps and fruit. Boots also have several medicines, toiletries, and items for babies.

Opening hours:

Monday to Saturday: 8am - 8.30pm

Sunday: 10am - 4pm

Vending machines

There are number of vending machines throughout the hospital offering a variety of drinks and snacks. They are accessible 24 hours a day.

Other CHD related health care professionals nurse specialists

Specialist cardiology nurses on 01737 768 511 x6973